



Equity, Diversity & Inclusion Statement

**Upper Hunter Homeless Support
commit to a fair and respectful service.**

We show this through words and actions:

- culturally respectful service delivery;
- equal access to services for Aboriginal and Torres Strait Islander peoples;
- Clear, appropriate & professional communication;
 - A commitment to confidentiality & privacy;
 - Access to translation and interpreter services;
 - No barriers to participation;
 - A no-blame complaints process
- We are a Child Safe Organisation where any action or decision concerning a particular child, their safety, welfare and well-being is paramount